

John Plunkett

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Objective: Insurance Claims Adjuster, utilizing appropriate methods and a flexible Interpersonal style to investigate, evaluate, negotiate and settle assigned claims.

Interested in:

- Inside / Outside daily claims, Q&A, re-inspections.
- Very flexible in scheduling and travel availability.

Special, Related Experience and Skills:

Extensive:

- residential design construction, and repair experience
- public relations experience
- negotiation experience
- experience with contracts (Construction and Real Estate)

Very extensive computer experience, in Windows and Mac environments, including design and estimating software.

- Xactimate 25 Certified
- MSB Integra claim Certified
- Simsol
- Power Claim
- Symbility

Also proficient with:

- Adobe Acrobat
- Microsoft Office
- Corel Draw/Paint
- Sketch-up Pro

Experience:

2003-Present

JPS International Inc.

President /Project manager.

Business Incorporated in 2003, specializing in Residential construction, new custom homes, and major additions and remodels.

Company also provides Commercial retail tenant finish outs.

- Small company so I am responsible for acquiring new contracts and managing projects from the ground up.

Related skills and experience:

- Dealing with customers one on one throughout the process of a major remodel, addition, or new house requires,:
 - A complete set of people skills.
 - Meticulous management skills.
 - Tremendous knowledge about the components and systems in home construction.

2002-Present

Cache Properties Llc.

Member

- Negotiating and contracting to purchase distressed properties. Doing minor, to very major repairs to properties. Then reselling those properties for a profit.

Related skills and experience.

- Dealing with property owners that have distressed properties often requires:
 - Dealing with people that are going through very difficult times in their life.
 - Having a sincere interest in helping those people through tough situations, without giving them extra monetary assistance, just because of their dire situation.
 - Having sincere compassion while maintaining professionalism, and being very aware of the “Numbers”.

1999-2001

Sun Shak Tanning Salon

Owner/Operator

Built a retail salon business from the ground up, and then sold the business for a profit.

Related skills and experience:

- People skills / Public relations.
- Negotiating skills
- Understanding and writing contracts.
- Computer skills.

1992-2002

Arrow Fencing
Owner/Operator

Built a high end fence construction company from the ground up, and then sold the business for a profit.

Related skills and experience:

- People skills
- Negotiating skills
- Construction skills and experience.
- Understanding and writing contracts.
- Computer skills.

1990-2004

Royal Property Care/Lubbock Lights
Owner/Operator

Built a Landscape company and lawn care Business / Holiday Decorating Company, from the ground up, and then sold the business for a profit.

Related skills and experience:

- People skills
- Negotiating skills
- Understanding and writing contracts.
- Computer skills.

Education/Training:

Most all of my education is self-taught, through books, and through real world experience, as well as, mentorships by the best gate keepers in the industries that I work in.

- **Insurance industry and claims training.**
 - Pre- Licensing Course #47142CX400
 - Pilot Eval/Training Including:
 - All State Claims handling.
 - MSB Integra Claim
 - Mock Claim scenarios
 - ClaimsMentor.com 50 hr Fundamentals of adjusting.
 - Mock Claim scenarios.
 - Wardlaw Claims Statement Taking-Liability Course.
 - Citizens Workshop (Pilot)
 - NFIP Workshop
 - TWIA Workshop
- Various Courses relating to the Real Estate industry.

- **Training in every facet of construction.**
 - Initial design and drawing.
 - Grading and site prep.
 - Layout, footing and foundation.
 - Plumbing including finish out fixtures.
 - Electrical including trim out and fixtures.
 - Framing
 - Roofing
 - Drywall
 - Trim Carpentry including hardware.
 - Finishes including paint and wall paper.
 - Masonry
 - Tile

- Training and experience in a wide array of computer related fields
 - Computer networking
 - Software training.
 - Various Design and Graphics programs.
 - **Xactimate 25 Certified.**
 - **MSB IntegraClaim Certified. (Pilot)**
 - Adobe Acrobat
 - Auto CAD
 - Sketch Up
 - Corel Draw / Paint
 - Various unrelated computer coding and languages.

Insurance Industry and Claims / Adjusting experience:

At this time I have not written claims for any carrier, I have written mock claims / scenarios during training with Pilot, and for ClaimsMentor.com 50hr fundamentals of adjusting course. I have extensive experience dealing with customers, at their home, and writing contracts with the public, as well as the construction experience necessary to effectively handle claims.

The next three pages contain samples of my residential construction experience.

One Of the Houses I've Built.

From Here:



To Here:



Remodel
From Here:



To Here: Same room ,same wall, same vantage point.



House from here:



To Here: Same house, same vantage point.
1936 house with 440 ft² into 2007 house with 1010 ft²

